



# RETURNS FORM

PLEASE FILL OUT AND ENCLOSE THIS RETURNS FORM WITH YOUR ITEMS  
WITHIN 14 CALENDAR DAYS OF INITIAL DELIVERY

RETURNS ADDRESS  
**REIGN VINTAGE RETURNS**  
**136 COWLEY ROAD**  
**OXFORD**  
**OX4 1JJ**

Order Number: \_\_\_\_\_ Order Date: \_\_\_\_\_ Despatch Date: \_\_\_\_\_

FULL NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

EMAIL ADDRESS: \_\_\_\_\_

For each returned item, please:

- Write the SKU Code (found on product tag)
- Enter the quantity returned
- Circle the return code appropriate

SKU CODE:	QUANTITY	RETURNS CODE
		<b>A B C D E F G</b>
		<b>A B C D E F G</b>
		<b>A B C D E F G</b>
		<b>A B C D E F G</b>
		<b>A B C D E F G</b>
		<b>A B C D E F G</b>
COMMENTS:		

### RETURNS CODE

- A Doesn't Fit
- B Measurements not as expected
- C Faulty / Quality not as expected
- D Colour not as expected
- E Damaged in transit
- F Wrong item sent
- G Other (please explain)

### RETURNS INFORMATION

1. You can return any item\* you are not completely happy with for a refund, within 14 days of receiving them.
2. All items must be returned in the exact same condition they were received, be unworn and original tags must still be attached.
3. We regret that Reign Vintage cannot refund the cost of postage\*\*. Return items to us via your local mail or courier service and ensure that you request proof of postage.
4. Please note we cannot accept the return of goods purchased from our online store in our retail stores.
5. Please visit [www.reignvintage.com](http://www.reignvintage.com) for full details of our returns policy and you are welcome to email us at [customercare@reignvintage.com](mailto:customercare@reignvintage.com) if you have any additional queries.

\*In the interest of hygiene, hosiery, underwear and swimwear cannot be returned.

\*\*If you feel an item is faulty or has been inaccurately advertised, please contact us for a postage refund at [customercare@reignvintage.com](mailto:customercare@reignvintage.com).